

VIDUR RAMACHANDRAN

📞 +91-88978 05834 ✉️ vidur2002@gmail.com 🏠 vidurbuilds.in 🔗 LinkedIn

Summary

Product and business analyst with **around 3 years of experience** translating business needs into clear requirements, user stories, and backlog-ready documentation – across enterprise consulting at Deloitte USI, Founder's Office execution, and independent product delivery. Hands-on with **JIRA, Agile sprints, UAT, process documentation, and cross-functional stakeholder coordination**. Strong written and verbal communicator; detail-oriented with a track record of keeping delivery aligned to business priorities across technical and non-technical teams. Based in Hyderabad, available immediately.

Experience

Associate Analyst – Advertising, Marketing & Commerce

Feb 2024 – Jun 2025

Deloitte USI Consulting

Hyderabad

- Supported product owners and engineering teams by **collecting and documenting business requirements**, translating them into backlog items, test cases, and structured validation workflows across Agile sprints using JIRA.
- Built and maintained **user acceptance test scenarios** for enterprise platform releases on Adobe Experience Platform – defined acceptance criteria, coordinated feedback from stakeholders, and tracked outcomes through to sign-off.
- Performed **root cause analysis and functional validation** across datasets of 5–18M+ records to identify schema mismatches, null propagation errors, and system inconsistencies – reducing incident resolution time by 28%.
- Authored **SOPs, runbooks, and process documentation** to codify recurring failure patterns and standardise troubleshooting procedures; reduced repeat escalations by ~22% and supported cross-team knowledge transfer.
- Collaborated with engineering, product, and operations stakeholders to **clarify functional intent**, validate fixes, and monitor post-launch platform behaviour – ensuring high-quality releases across global client accounts (Wells Fargo, LG Brazil).
- Tracked and reported on **quality metrics, turnaround benchmarks, and process health**; provided structured reporting to team leadership on incident trends and resolution progress.

Founder's Office Associate

Sept 2025 – Jun 2026

PI Dot (Contract)

Hyderabad

- Partnered with the founder to **translate business vision into structured requirements and execution plans** – owned cross-functional delivery across product, operations, and marketing with no predefined scope.
- Defined **user stories, process flows, and acceptance criteria** for early-stage product features; maintained backlog readiness and coordinated delivery across technical and business stakeholders.
- Produced **process documentation and training materials** to convert ad hoc workflows into repeatable, governed systems; supported onboarding and cross-functional alignment.

Product Intern → Product Associate

Jan 2023 – Feb 2024

Acumen Connect (Early-Stage Startup)

Hyderabad

- Translated ambiguous business requirements into **structured execution plans** for feature development – collaborated across engineering, marketing, and freelancers on delivery and validation.
- Identified recurring operational inefficiencies and converted them into **6+ documented SOPs**, improving cross-team coordination efficiency by 15%.

Projects

HR Ops Agent | *n8n, Supabase, LLM APIs, Slack, React* | *In Progress*

- Acting as product owner – **defined user stories, acceptance criteria, and process flows** for an AI-driven people operations agent; designed validation test cases to verify outputs across edge cases and API handoffs.

SAATHI – PM Case Study & Feature Prototype | *React, Next.js, Figma* | *Interview Pitch*

- Built an unsolicited product pitch for SAATHI's founder – independently mapped the existing app's **user journey end-to-end**, identified onboarding gaps and decision-support drop-offs, and designed **feature improvement flows** covering guided onboarding, contextual nudges, and goal-setting UX; delivered as a working prototype with supporting product documentation.

CorpSim AI – Multi-Agent LLM Platform | *Next.js, FastAPI, Claude API, PostgreSQL*

- Defined product requirements and **produced a PRD-style engineering handoff document** covering user journeys, system architecture, and feature scope – translating raw product vision into structured, backlog-ready documentation.

Skills & Competencies

- **Product & BA:** Requirements gathering, user story authoring, acceptance criteria, backlog management, process documentation, UAT, sprint planning, continuous improvement
- **Tools:** JIRA, Microsoft Excel (pivot tables, functions), PowerPoint, Word, SharePoint, Postman (API testing), Notion, Figma
- **Technical:** SQL, Python, Adobe Experience Platform, BigQuery, Firebase; GenAI workflow design (Claude API, n8n, prompt engineering)
- **Soft Skills:** Cross-functional coordination, stakeholder communication, structured written documentation, attention to detail, analytical thinking

Education

Symbiosis Institute of Computer Studies and Research, Pune

Aug 2020 – Jun 2023

Bachelor of Computer Applications, Symbiosis International University

CGPA: 7.98/10